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PATENT APPLICATION
10/736296

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert R. Bushey *et al.*
Serial No.: 10/736296
Date Filed: December 15, 2003
Group Art Unit: 2626
Confirmation No.: 3736
Examiner: Neway, Samuel G.
Title: ***System, Method and Software for a Speech-Enabled Call Routing Application Using an Action-Object Matrix***

MAIL STOP – AMENDMENT
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed May 16, 2007, Applicants respectfully submit the following amendments set forth below and request favorable action thereon.

Amendments to Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.